



NC Balance of State Continuum of Care

**Homeless Liaisons Partnering
with Regional Committees in
NC Balance of State CoC**

September 24, 2018

11:00-12:00

Enter your name so we know who's here

1 Click this icon



2

- Request presenter role
- Request mouse control
- Request to annotate
- Settings
- Exit this meeting

3

The image shows a Zoom meeting interface. At the top, there are icons for Profile, Audio, Video, and Meeting. Below these is a large black circle containing a camera icon and a person icon. Underneath the circle, the text "COMPLETE YOUR PROFILE!" is displayed. At the bottom, there are two input fields: "First Name" and "Last Name". The "First Name" field contains the text "Enter your" and the "Last Name" field contains the text "name here".

Welcome

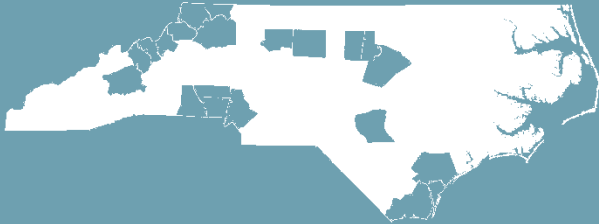
- *6 to mute/unmute line
 - Please do not put us on hold
 - The chat box is available



This box is located in the top, center of your screen

- We are recording today's webinar





NC Balance of State Continuum of Care

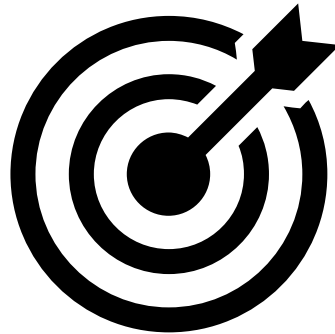
**Homeless Liaisons Partnering
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Goals for Presentation

1. Provide an introduction to the homeless system so you know more about your Regional Committee.
2. How do we work together to make sure that everyone in a crisis returns to safe housing?



The Goal

Even though Continuums of Care and local education agencies have differing definitions of homelessness, the overall goal is the same:

To provide pathways out of homelessness!



Changes in Housing Crisis Response

Homelessness should be:

Rare

Prevent or divert new episodes of homelessness
Access resources without a shelter stay

Brief

Reduce length of time while homeless
Reduce program length of stays
Increase exits to permanent housing

Non-recurring

Reduce returns to homelessness
Focus on housing stability
Create access to resources without another shelter stay

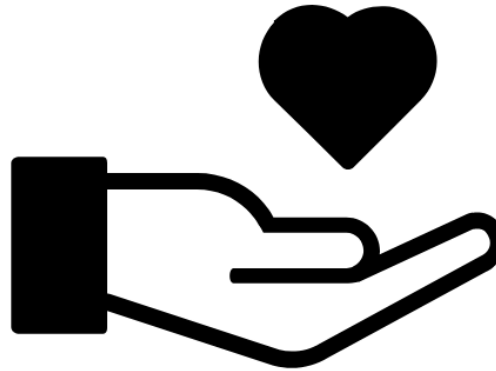
We know how to achieve these goals.



Affordable Housing



Adequate Income



Appropriate Services

Moving from a system that centers on emergency shelter to...

1. Experience housing crisis
2. Move from system to system seeking support
3. Lose Housing
4. Enter Emergency Shelter
5. Address barriers to housing while in the shelter or transitional housing



A system that focuses on housing stabilization.

1. Experience housing crisis
2. Reach out for support
3. Providers assess for housing risk and make referral to housing stabilization services
4. Based on client need, appropriate services are provided (e.g. short or long term rental assistance, wrap-around services, landlord mediation and housing search)
5. Client may need to stay at a shelter while receiving stabilization services



Crisis Intervention

Stabilization

Housing-Ready

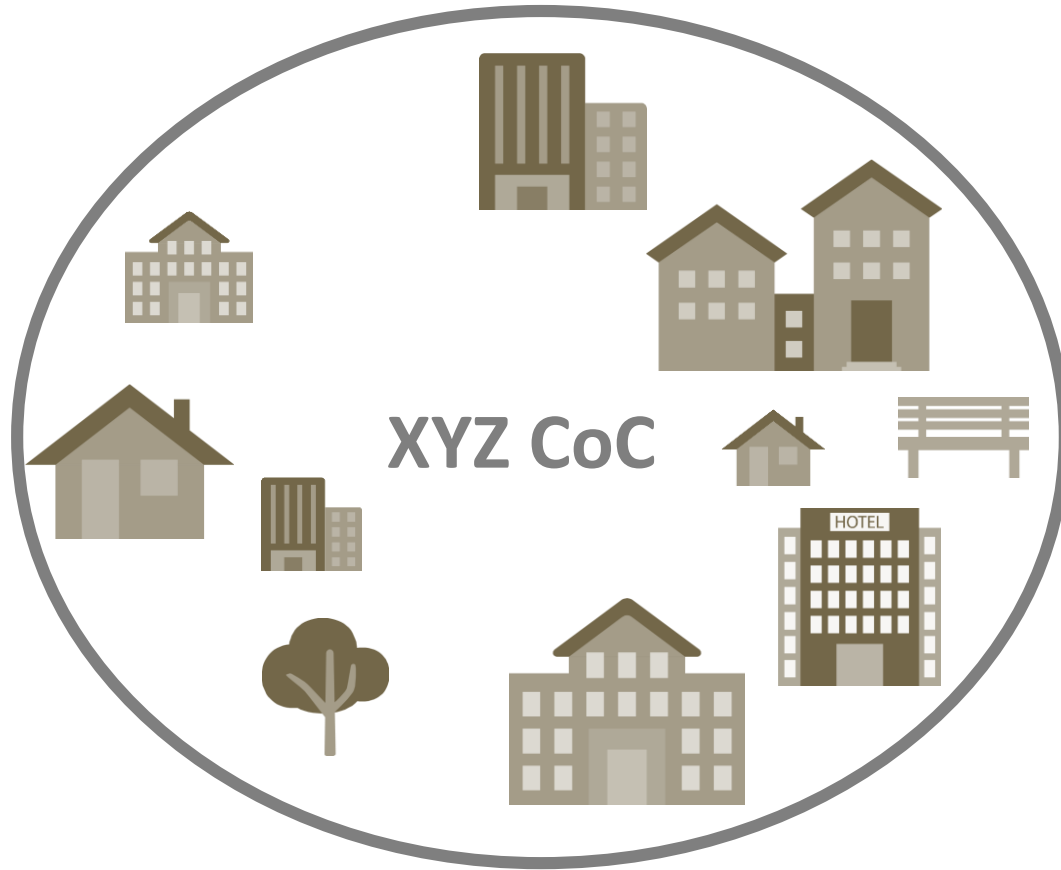
Moving
To

Housing First
with Supportive
Services

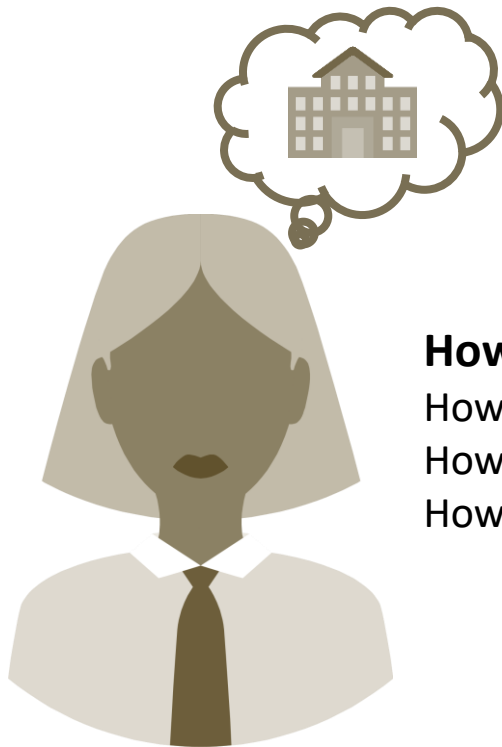




Our projects operate within a system



We tend to think about our projects



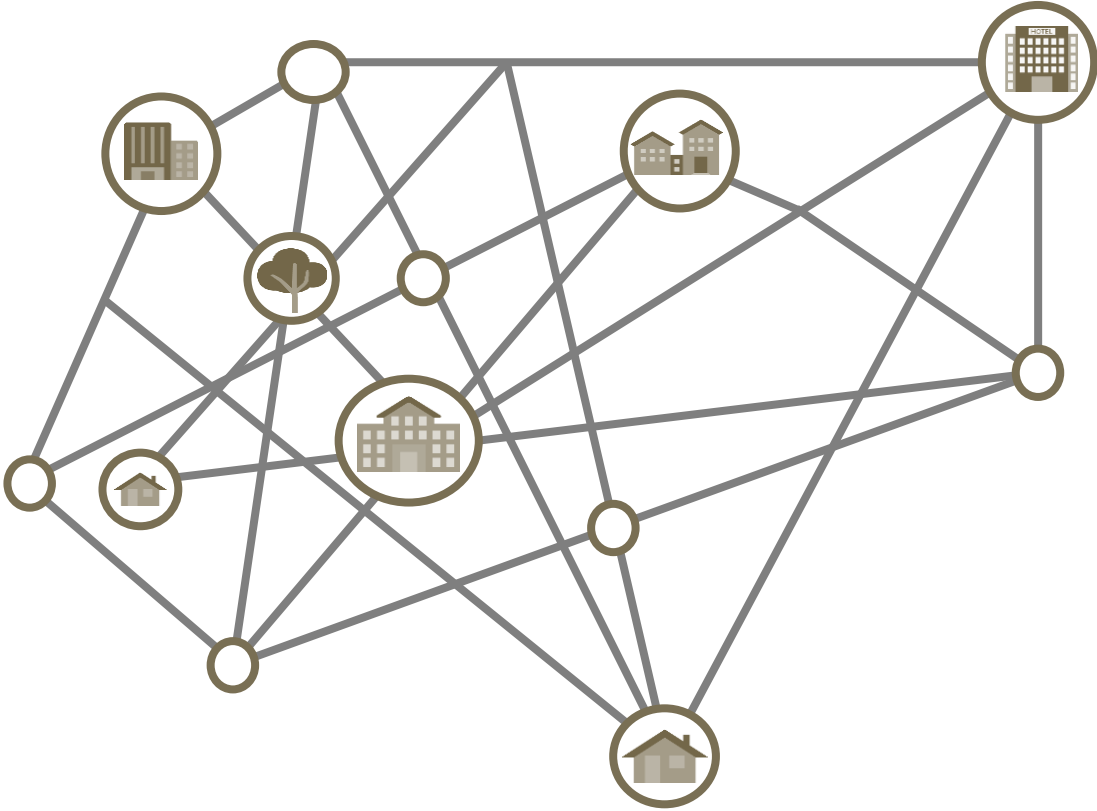
How is my project performing?

How many clients did we serve?

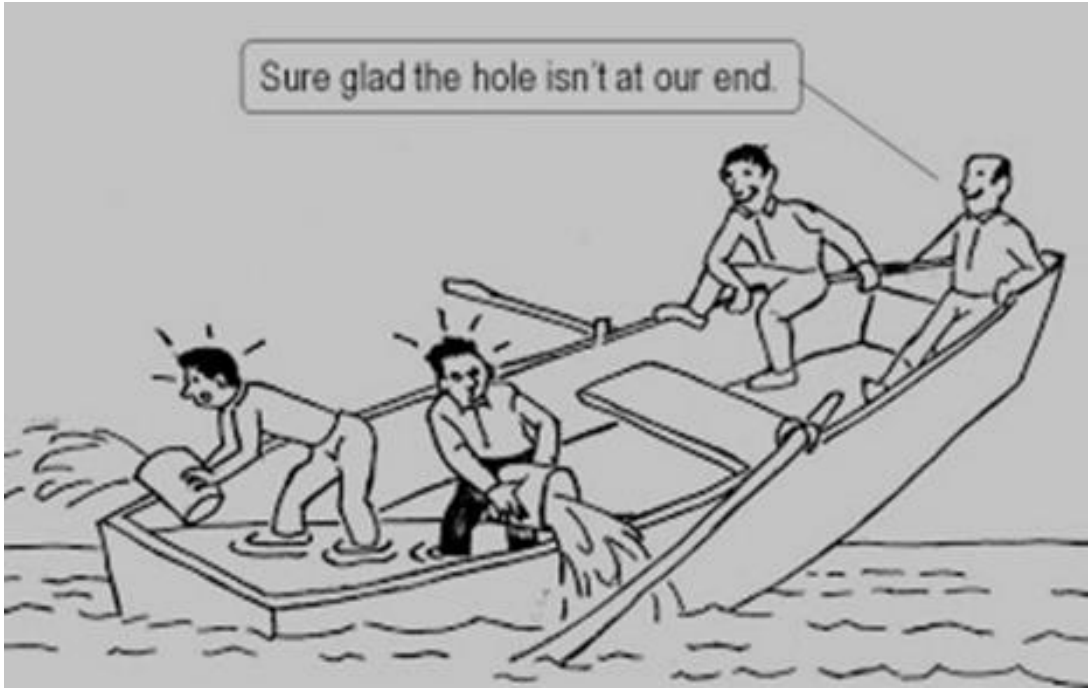
How many clients found permanent housing?

How many of those clients returned to homelessness?

Our work is interconnected



Sure glad the hole isn't at our end.



Shifting the way we think about performance



How is our system performing?

How does my project's performance impact the system?
Is our system meeting the need of the people in housing crises?

How should we invest
our limited resources?

HUD definition of homelessness narrows focus to those most in need.



Homeless Definition

ELIGIBILITY BY COMPONENT (Projects Funded in FY 2011 CoC Competition – SHP and S+C Programs)	Supportive Services Only	Individuals and Families defined as Homeless under the following categories are eligible for assistance in SSO projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 2 – Imminent Risk of Homeless • Category 3* – Homeless Under Other Federal Statutes • Category 4 – Fleeing/Attempting to Flee DV
	Safe Havens	Individuals defined as Homeless under the following categories are eligible for assistance in SH projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless <p>SH projects have the following additional NOFA limitations on eligibility within Category 1:</p> <ul style="list-style-type: none"> • Must serve individuals only • Individual must have a severe mental illness • Individual must be living on the streets and unwilling or unable to participate in supportive services
	Transitional Housing	Individuals and Families defined as Homeless under the following categories are eligible for assistance in TH projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 2 – Imminent Risk of Homeless • Category 3* – Homeless Under Other Federal Statutes • Category 4 – Fleeing/Attempting to Flee DV
	Permanent Supportive Housing	Individuals and families defined as Homeless under the following categories are eligible for assistance in PSH projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 4 – Fleeing/Attempting to Flee DV <p>PSH projects have the following additional NOFA limitations on eligibility within Category 1:</p> <ul style="list-style-type: none"> • Individuals and Families coming from TH must have originally come from the streets or emergency shelter • Individuals and Families must also have an individual family member with a disability <p>Projects that are dedicated chronically homeless projects, including those that were originally funded as Samaritan Bonus Initiative Projects must continue to serve chronically homeless persons exclusively</p>

* Projects must be located within a CoC that has received HUD approval to serve this category. For more information about receiving HUD approval, please read: [Notice on Limitation on Use of Funds to Serve Persons Defined as Homeless Under Other Federal Laws](#)

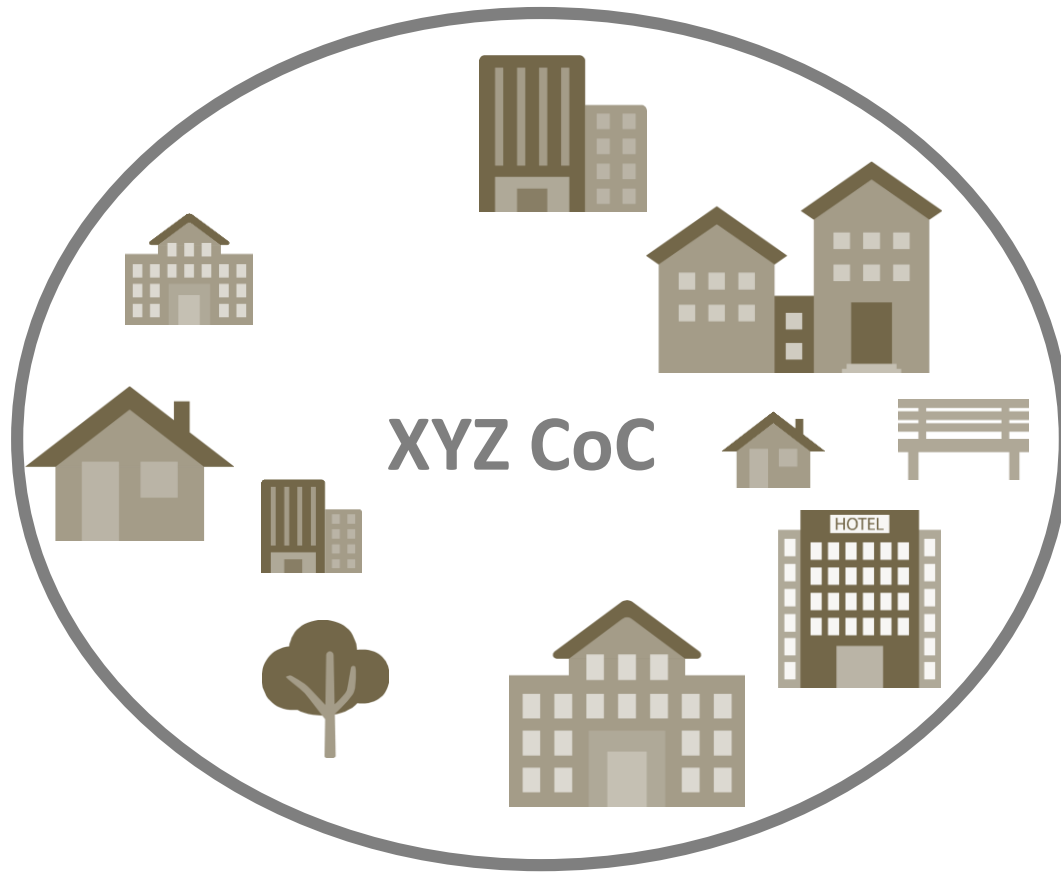


Homeless Definition

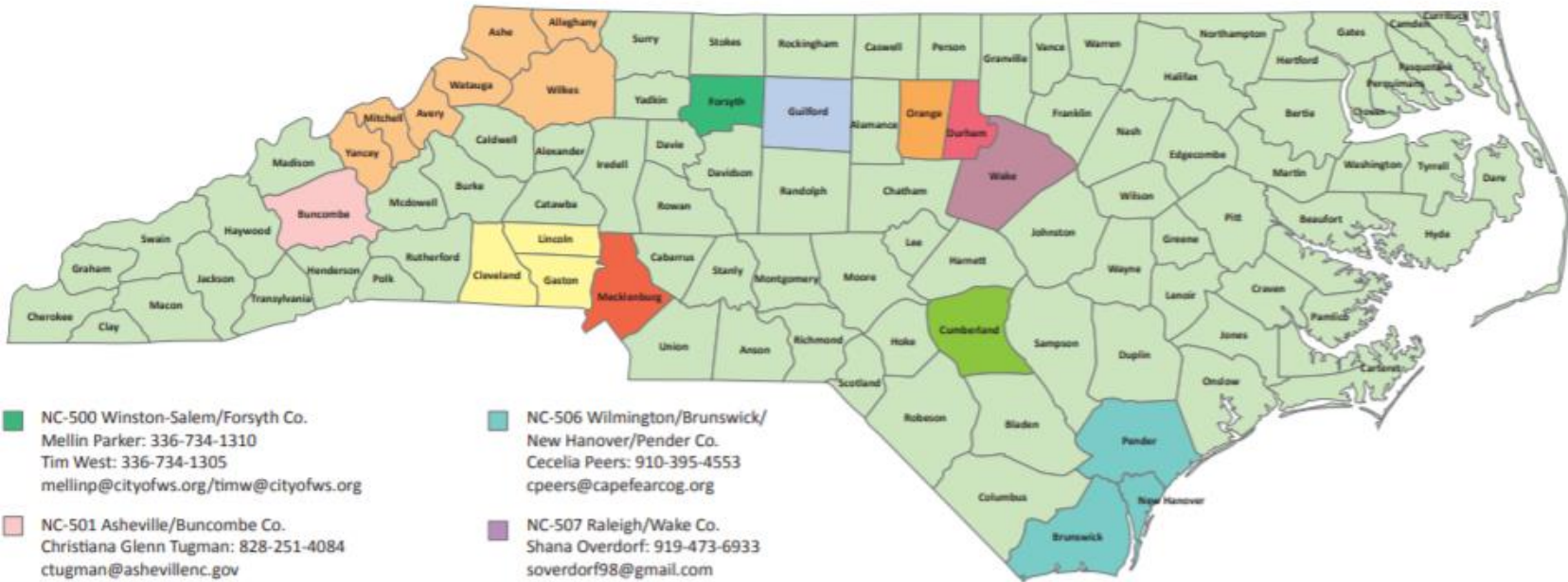
ELIGIBILITY BY COMPONENT (Emergency Solutions Grants Program)	Street Outreach	Individuals defined as Homeless under the following categories are eligible for assistance in SO: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 4 – Fleeing/Attempting to Flee DV (where the individual or family also meets the criteria for Category 1) <p>SO projects have the following additional limitations on eligibility within Category 1:</p> <ul style="list-style-type: none"> • Individuals and families must be living on the streets (or other places not meant for human habitation) and be unwilling or unable to access services in emergency shelter
	Emergency Shelter	Individuals and Families defined as Homeless under the following categories are eligible for assistance in ES projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 2 – Imminent Risk of Homeless • Category 3 – Homeless Under Other Federal Statutes • Category 4 – Fleeing/Attempting to Flee DV
	Rapid Re-housing	Individuals defined as Homeless under the following categories are eligible for assistance in RRH projects: <ul style="list-style-type: none"> • Category 1 – Literally Homeless • Category 4 – Fleeing/Attempting to Flee DV (where the individual or family also meets the criteria for Category 1)
	Homelessness Prevention	Individuals and Families defined as Homeless under the following categories are eligible for assistance in HP projects: <ul style="list-style-type: none"> • Category 2 – Imminent Risk of Homeless • Category 3 – Homeless Under Other Federal Statutes • Category 4 – Fleeing/Attempting to Flee DV <p>Individuals and Families who are defined as At Risk of Homelessness are eligible for assistance in HP projects.</p> <p>HP projects have the following additional limitations on eligibility with homeless and at risk of homeless:</p> <ul style="list-style-type: none"> • Must only serve individuals and families that have an annual income below 30% of AMI

Working as Housing Crisis Response Systems

Our projects operate within a system



There are 12 CoCs in North Carolina.



■ NC-500 Winston-Salem/Forsyth Co.
 Mellin Parker: 336-734-1310
 Tim West: 336-734-1305
mellinp@cityofws.org/timw@cityofws.org

■ NC-501 Asheville/Buncombe Co.
 Christiana Glenn Tugman: 828-251-4084
ctugman@ashevillenc.gov

■ NC-502 Durham City/Durham Co.
 Lloyd Schmeidler: 919-560-4570 ext. 22267
lloyd.schmeidler@durhamnc.gov

■ NC-503 NC Balance of State
 NC Coalition to End Homelessness: 919-755-4393
bos@nceeh.org

■ NC-504 Greensboro/High Point/Guilford Co.
 Brian Hahne: 336-553-2715
brian@partnersendinghomelessness.org

■ NC-505 Charlotte/Mecklenburg Co.
 Rebecca Pfeiffer: 704-336-2266
rpfeiffer@ci.charlotte.nc.us

■ NC-506 Wilmington/Brunswick/
 New Hanover/Pender Co.
 Cecelia Peers: 910-395-4553
cpeers@capefearcog.org

■ NC-507 Raleigh/Wake Co.
 Shana Overdorf: 919-473-6933
soverdorf98@gmail.com

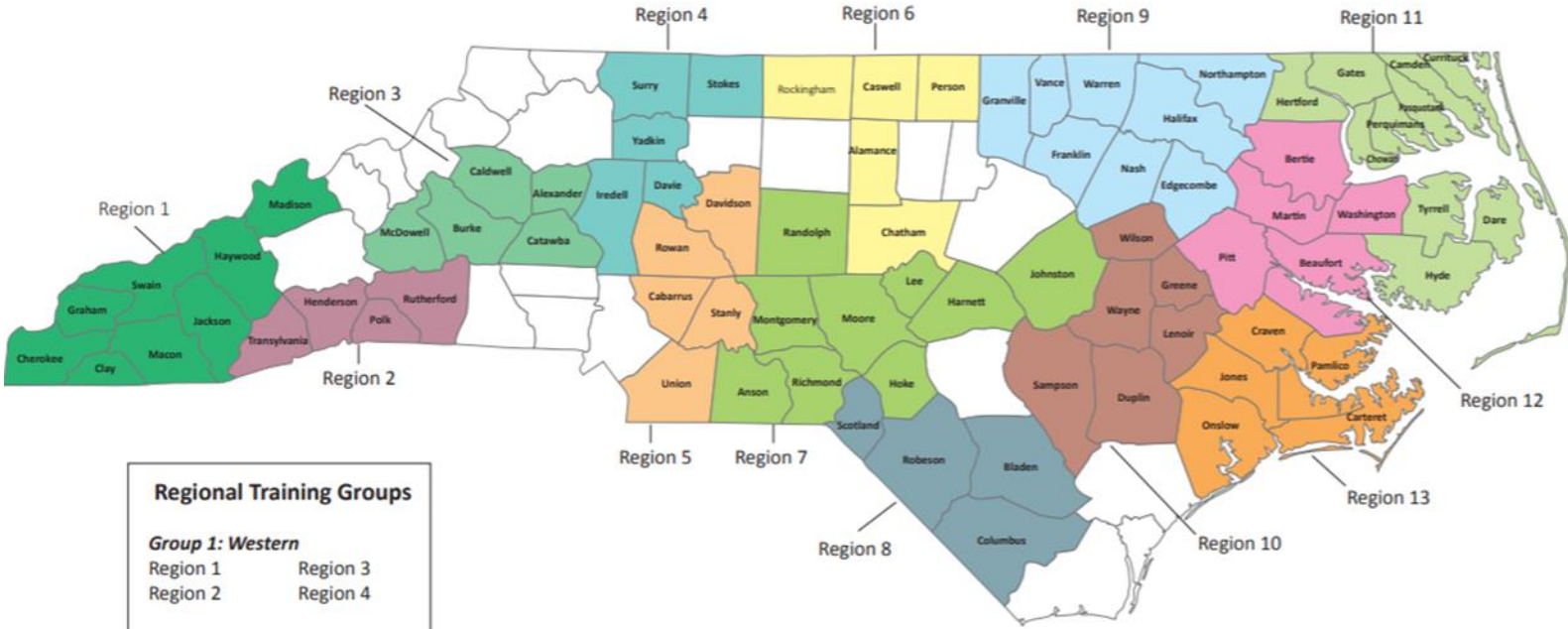
■ NC-509 Gastonia/Cleveland/Gaston/Lincoln Co.
 Teresa Jacobs: 704-864-4554 ext. 109
tjacobs@unitedwaygaston.org

■ NC-511 Fayetteville/Cumberland Co.
 Sylvia McLean: 910-323-6112
smclean@co.cumberland.nc.us/dtaylor@co.cumberland.nc.us

■ NC-513 Chapel Hill/Orange Co.
 Corey Root: 919-245-2496
croot@orangecountync.gov

■ NC-516 Northwest NC
 Tina Krause: 828-264-1237
director@hosphouse.org

The NC Balance of State CoC has 13 Regional Committees.



Regional Training Groups

Group 1: Western	
Region 1	Region 3
Region 2	Region 4
Group 2: Central	
Region 5	Region 8
Region 6	Region 9
Region 7	
Group 3: Eastern	
Region 10	Region 12
Region 11	Region 13



Building Partnerships between Systems

Participate in your Regional Committee

- Every region has a Regional Lead you can contact
- Ensure the Regional Committee includes a family and child focus
- We need your leadership



Schools can participate in new coordinated entry processes.



- Act as an assessment point or front door for the system in your community
- Refer into the coordinated entry process
- Understand the coordinated entry process and voice feedback for the CoC on what is good and challenging

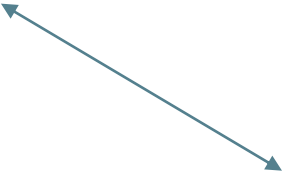
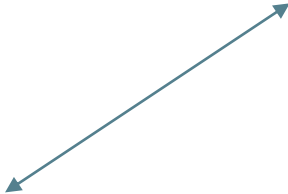
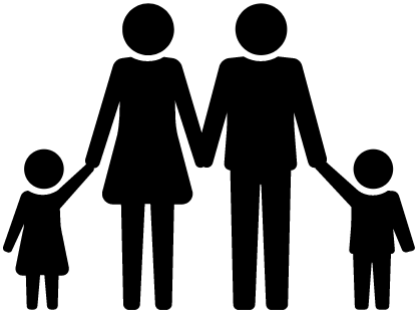


Schools and Housing Crisis Response Systems gather data to understand the need.

- School liaisons participate in Point-In-Time (PIT) counts on an annual basis
→ Reported to Congress
- Help your homeless crisis response system understand youth homelessness in your community



Schools help housing crisis response systems so families have coordinated services.



Maintaining school enrollment and transportation services



Referrals for other services



Participating, leading, and educating CoCs



Local Liaisons: Tips for Collaboration

- Learn about the homeless assistance portions of the McKinney-Vento Act.
- When participating in your Regional Committee, explain issues relating to the educational needs of homeless children and youth and inquire about how homeless children, youth, and families can be better connected to services.



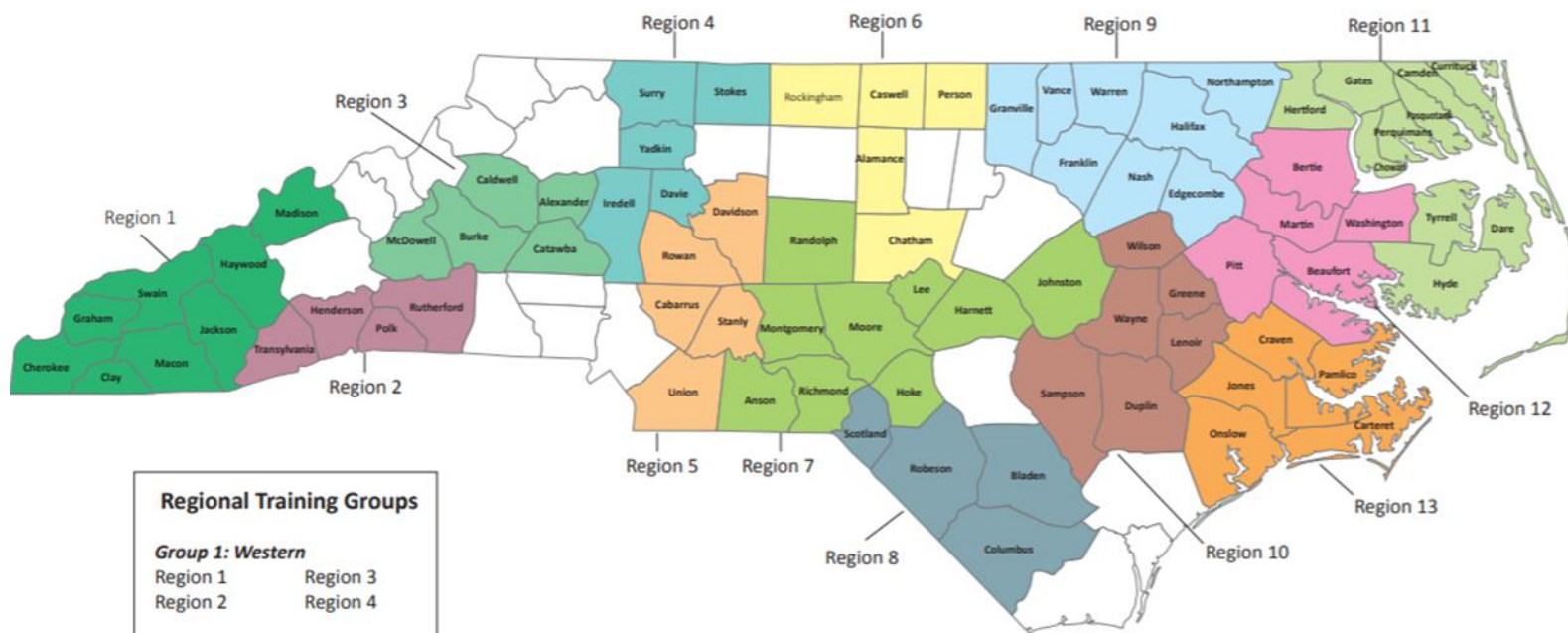
Local Liaisons: Tips for Collaboration

- Ask the Regional Committee and its members to assist with services that the school cannot provide and in turn reciprocate by offering to provide services to the Regional Committee clients.
- Become familiar with housing challenges and requirements for HUD programs. Become aware of your Coordinated Entry Process.
- Learn more about the particular housing services available within the local community.



Getting Started!

1. Contact your Regional Committee



Regional Training Groups	
Group 1: Western	
Region 1	Region 3
Region 2	Region 4
Group 2: Central	
Region 5	Region 8
Region 6	Region 9
Region 7	
Group 3: Eastern	
Region 10	Region 12
Region 11	Region 13



Region	Regional Lead
1	Marilyn Chamberlin, Southwestern Child Development Commission chamberlin.marilyn@swcdcinc.org 828-354-0999
2	Trina Hill, Henderson County DSS hillt@hendersoncountydss.org 828-694-6312
3	Teena Willis, Partners Behavioral Health Management twillis@partnersbhm.org 828-323-8084
4	Kevin Hege, NC Department of Commerce hegek@co.surry.nc.us
5	Nicole Dewitt, Community Link nicoled@communitylinknc.org 704-943-9516
6	Ellery Blackstock, Rockingham County DSS eblackst@co.rockingham.nc.us 336-342-1394 ext. 7103
7	E. Marie Watson, Johnston Lee Harnett Community Action Agency jlhca@jlhcommunityaction.org 919-934-2145

Regional Committees in NC: <http://www.ncceh.org/bos/regionalcommittee/>

Region	Regional Lead
8	Emily Locklear, Southeastern Family Violence Center sfvc@ncrrbiz.com _910-739-8622
9	Joel Rice, Cardinal Innovations joel.rice@cardinalinnovations.org _252-430-3073
10	LaTasha McNair, Eastpointe ltmcnair@eastpointe.net _252-407-2413
11	Cherri Brunson, Hertford County Public Health Authority cherri.brunson@hcpha.net _252-862-4054
12	James Cox, United Way of Pitt County jcox@uwpc.nc.org _252-531-1324
13	Juliet Rogers, Religious Community Services jrogers@rcsnewbern.com 252-633-2767

Regional Committees in NC: <http://www.ncceh.org/bos/regionalcommittee/>

Getting Started!

2. Meet regularly to exchange information

Local liaisons should:

- Participate in Regional Committee meetings, community assessments, and PIT counts
- Share data on the students they serve
- Work with the NC BoS CoC and your Regional Committee to develop shelter, housing, and other services for families and youth

NC BoS CoC stakeholders should:

- Work regularly with local liaisons to ensure all eligible clients are referred for assistance
- Ensure that their client's education needs are being met
- Form a child/youth subcommittee, where education and early care issues are considered



Getting Started!

3. Inform parents and youth about available services

Local liaisons should:

- Inform parents and youth of housing and other services provided through housing agencies.
- Have contact information and brochures available to facilitate referrals to housing agencies.

Homeless service providers should:

- Place educational rights posters in all of their facilities. *
- Incorporate information about the HEARTH Act's education assurances into standard intake process.
- Host informational sessions about the HEARTH Act's education assurances for staff and clients.

*NC education rights posters are available free of charge from NCHPEP:

<https://hepnc.uncg.edu/resources/order-form/>



Getting Started!

4. Develop memoranda of understanding (MOUs)

Establish protocols for student identification, service referrals, and data or information sharing. Include the following in your MOU:

- Mutually-accepted expectations
- Protocols
- Parameters
- Best practices for achieving the shared goals of Continuums of Care and school districts
- And other points that you decide on



Save the Date for this Webinar Series!

**Early Education Resources for
Children Experiencing Homelessness**

October 22 11:00-12:00

**Accessing Home Visiting, WIC, and
more for Children Experiencing
Homelessness**

November 26 11:00-12:00

Both webinars will be co-hosted by the NCHEP staff, NC BoS CoC staff, NC CCR&R, and [SchoolHouse Connection](#).



Wrap Up

Balance of State CoC Team

NC Coalition to End Homelessness
(919) 755-4393

www.ncceh.org/bos

bos@ncceh.org

NCCEH staffs the NC Balance of State
Continuum of Care

Patricia Lentz, Program Specialist

NC Homeless Education Program

Federal Program Monitoring and Support Services

Division with NCDPI

The SERVE Center at UNCG

(336) 315-7402

plentz@serve.org

Websites: <https://hepnc.uncg.edu/> and

<http://www.ncpublicschools.org/program-monitoring/homeless/>

